



Rajasthan Ophthalmological Society

(Affiliated to All India Ophthalmological Society)

Reg. No. : 1199/2009-10 (March 16th, 2010)

President

Dr. Neeraj Khunger

Dr. Khungers Eye Care Centre, Ajmer

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Hon. General Secretary

Dr. Harshul Tak

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Dr. Kamlesh Khilnani

To

The Chief Executive Officer

Rajasthan Government Health Scheme (RGHS)

Government of Rajasthan

Date: 11th June 2026

Subject: Representation regarding practical implementation challenges in recently issued RGHS SOPs and suggestions for improving beneficiary convenience and operational efficiency

Respected Sir/ Madam

On behalf of the Rajasthan Ophthalmological Society (ROS) and empanelled eye hospitals across the state,

we want to highlight certain operational difficulties to follow newly issued SOP.

1. Pre operative & Intra-Operative Photography Requirements

Ophthalmic surgeries are performed under strict sterile conditions using operating microscopes and surgical draping. During surgery, only the eye is exposed while the rest of the face is covered to maintain sterility. It is a well known fact that exposure of doctors and patients face during the surgery can increase the risk of infections and adverse outcomes.

As per the Clause 17 of the MOU with RGHS, the sole responsibility of same lies with the hospital, however such an act as made mandatory, violates the basic principles of sterility.

Need not to mention that, the surgeon's face is also typically covered with a mask, and microscope positioning often makes simultaneous visibility of both surgeon and patient impractical. Consequently, obtaining photographs that satisfy audit requirements may not be feasible.

Similarly eye surgeries are done in volume (ranges 5-40 per day) .This is not practical & scientific too for the operating surgeon to come out of operation theatre for photograph with patient. This will be a bid challenge to maintain sterility of the procedure.

Additional Issues Requiring Consideration

1. Payment Timelines

At present, the SOPs do not specify timelines for claim settlement and payment release. Most eye hospitals function as micro or small healthcare enterprises where uninterrupted cash flow is essential for smooth operations.

Delayed payments create significant financial stress. Simultaneously, hospitals are required to comply with income tax provisions, including advance tax obligations, while payments to vendors and suppliers must be made within prescribed timelines under the MSMED Act, 2006. Delayed reimbursements adversely affect the financial viability of healthcare institutions. The hospitals are supposed to pay advance tax and the suppliers for continuous supply of goods, implants and medicines, while the dues are still unpaid, this further creates a significant financial stress on micro or small healthcare enterprises.

We therefore request that RGHS establish a defined payment cycle with settlement of approved claims within **45 days**, particularly considering that a large number of empanelled eye hospitals fall under the MSMED framework.



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2. Revision of Package Tariffs

We respectfully submit that RGHS reimbursements continue to be based substantially on CGHS tariff structures notified in 2014. After more than a decade of inflation, technological advancement, and rising healthcare costs, these tariffs have become economically non-viable for many ophthalmic procedures.

We therefore request RGHS to consider adoption of the **latest CGHS 2025 tariff structure**, or undertake a comprehensive tariff revision exercise to ensure sustainability of quality eye care services under the scheme.

Our Humble Request

We respectfully request RGHS to undertake a consultative review of the SOPs in collaboration with representatives of the Rajasthan Ophthalmological Society and empanelled eye hospitals.

The Rajasthan Ophthalmological Society remains committed to supporting RGHS and looks forward to a constructive dialogue for further strengthening the scheme in the interest of beneficiaries and healthcare providers alike.

With regards,

Rajasthan Ophthalmological Society

Dr. Neeraj Khunger
President ROS

Dr. Harshul Tak
Hon. Secretary ROS



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दिनांक: 15/04/2026

महत्वपूर्ण सूचना

आरजीएचएस सेवाएं अनिश्चितकाल के लिए बंद

आई एम ए राजस्थान के आव्हान पर आरजीएचएस में लंबे समय से चली आ रही गंभीर समस्या, जैसे :

- भुगतान में विलंब
- अनुचित पेनल्टी
- क्लेम्स का मनमाना रिजेक्शन
- एम्प्लोमेंट प्रक्रियाओं में अस्पताअ
- SOP का प्रभावी क्रियान्वयन न होना
- डॉक्टर्स पर अन्यायपूर्ण कार्रवाई
- आधारहीन व अनुचित queries

के विरोध में समस्त राजस्थान के आई हॉस्पिटल्स में

आरजीएचएस की कैशलेस सुविधा अनिश्चित काल के लिए बंद की जाती है

इससे होने वाली असुविधा के लिए हमें खेद है

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President, ROS

Dr. Harshul Tak
Hon. Secretary, ROS



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आरजीएचएस सेवाएं अनिश्चितकाल के लिए बंद

आरजीएचएस में हो रही

× अनियमितताओं

× भुगतान में विलंब

× चिकित्सकों पर अन्यायपूर्ण कार्रवाई के विरोध में,

Indian Medical Association के आह्वान पर

● समस्त राजस्थान के आई हॉस्पिटल्स में आरजीएचएस की कैशलेस सुविधा अनिश्चितकाल के लिए बंद की जाती है।

● इससे होने वाली असुविधा के लिए हमें खेद है।

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Date: 13/04/2026

To
The Secretary & President
IMA, Jaipur

In strong protest against the unconstitutional and unethical arrest of one of our respected fraternity members, Dr. Sondev Bansal, by state authorities in relation to RGHS services, all members of the Rajasthan Ophthalmological Society stand in firm solidarity with our parent bodies, including IMA and RAHA.

As a mark of collective dissent and to uphold the dignity, rights, and professional integrity of the medical fraternity, it has been unanimously decided to: Suspend all Eye Care Services under the RGHS Scheme across all Eye Hospitals in Rajasthan with immediate effect, until further notice.

We stand united against this unjust action taken against our colleague and are prepared to collectively pursue all appropriate measures in the larger interest of justice and the medical community.

Dr. Neeraj Khunger
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Dr. Harshul Tak
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Suspension of Eye Care Services under RGHS Scheme

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As a mark of collective dissent and to uphold the dignity and rights of the medical fraternity, it has been unanimously decided to:
Suspend all Eye Care Services under the RGHS Scheme across all Eye Hospitals in Rajasthan with immediate effect, until further notice.

We urge the concerned authorities to address this matter with fairness and urgency, ensuring justice and safeguarding the professional integrity of healthcare providers.

Dr. Neeraj Khunger
President ROS

Dr. Harshul Tak
Hon. Secretary ROS